

APPENDIX 1**RESULTS OF THE EVALUATION OF QUALITY/TECHNICAL CRITERIA – REMOVALS & STORAGE CONTRACT**

Assessment	Score	Interpretation
Unacceptable	0	Does not meet requirement. Does not comply and/or insufficient information provided.
Serious reservations	1	Serious reservations over response. Little evidence of ability to meet requirement.
Minor reservations	2	Satisfies the requirements but with minor reservations. Some minor omissions and/or weaknesses in response.
Acceptable	3	Satisfies the requirement demonstrating ability to meet the requirement.
Good	4	Satisfies the requirement demonstrating ability to meet the requirement and offer potential added value.

Criteria	Weighting	Points		
		Supplier A	Supplier B	Supplier C
.General approach to service delivery (including location of store).	5%	4.0	3.5	2.0
.Approach to achievement of quality/standards.	5%	4.0	3.5	2.0
.Approach to security of customers possessions Take into account the site visit report, where appropriate)	5%	3.5	4.0	3.0
Criteria	Weighting	Points		
		Supplier A	Supplier B	Supplier C
.Ability to meet specified deadlines	5%	3.5	3.0	1.0

(Take into account the site visit report, where appropriate)				
.Commitment to customer care	10%	3.5	4.0	2.5
.Ability to set-up and maintain high quality records	5%	4.0	3.5	2.0
.Approach to developing a successful working relationship	5%	4.0	3.5	2.0
TOTAL POINTS =	<i>Total 40% Weighting</i>	37.51 (adjusted by weighting)	36.27 (adjusted by weighting)	21.25 (adjusted by weighting)